



**Erasmus+ project “Language skills and intercultural issues
in the hospitality industry: unity in diversity in the EU labour
market”**

(Project No: 2016-1-HR01-KA202-022160)

PROJECT SUSTAINABILITY PLAN

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Sustainability is the ability to continue a defined behaviour i.e. the possibility to exploit the project outputs beyond the lifecycle of the project. The sustainability plan foresees actions and measures taken by partner institutions to ensure that the outputs achieved are accessible for future VET students and adult learners specifically those employed in the hotel and catering industry and anyone wishing to enhance their language and intercultural competences, employability skills to succeed in the rapidly changing multicultural labour market hospitality industry and promote lifelong learning.

The project is continuation of an ERASMUS+ project “Key Skills for European Union Hotel Staff” (Project No.: 2014-1-HR01-KA2014-007224) on developing key language skills for the hospitality industry and builds upon the project outputs developed increasing and strengthening employability skills by offering additional European languages and involving more partners from other countries.

Having received comprehensive feedback from stakeholders (institutions, teachers, learners etc.) it is essential to disseminate the project outputs, to secure European added value and increase the project significance and its impact at different levels of VET institutions and for a wider audience.

1. The materials produced will be constantly updated and contributions and suggestions from the users will be incorporated. All partners shall be responsible for the languages the modules of which they created.
2. The project website shall be the main reference for people desiring to obtain information on the project and cooperate with the partners. TUSDU shall be responsible for the maintenance of the project website 5 years beyond the project lifecycle.
3. Ekonomska Šola Murska Sobota shall be responsible for the maintenance of the eLearning platform 5 years beyond the project lifecycle. Automatic registration shall be available for all users who wish to use the platform.
4. All project partners shall ensure that the links to the eLearning platform, project webpage and the digital applications are available on their institutional websites.

5. Turiba as the project partner responsible for dissemination shall organise Skype conference or social media networking with other partners once a year to discuss opportunities for promoting the project outputs.
6. **Internationally** the project outputs will be featured and presented in all exhibitions and conferences where such materials are relevant:
 - Turiba University and Sapiientia University will publish scientific papers and present them in Europe and beyond. Sapiientia University will participate in linguistic conferences where they present the possibilities for language acquisition for students. Turiba University will participate in the leading education conference in Europe ECER and present the pedagogical aspects.
 - Vilnius Business College will carry out extensive dissemination in educational fairs in Europe and beyond.
 - Nino Bergese has close collaboration with the industry and will continue presenting the project outcomes at international industry fairs in Italy, such as *Slow Food, Slow Fish*.
 - Primrose will demonstrate and promote the results of the project during seminars and workshops across Europe to the staff of hotel and catering enterprises.
7. **At a national and regional level:**
 - VOS, SPS a OA Caslav will disseminate the outputs of the project at the regional educational fairs for VET learners who are looking for vocational education or employment in Kolin, Kutna Hora and Havlickuv Brod regions. Vilnius Business College will participate in national study fairs in Lithuania.

- TUSDU and Nino Bergese will continue presenting the project outcomes at national and regional industry fairs, such as Salone dell'orientamento in Italy and Job fairs in Croatia.
- Kutahya İl Milli Eğitim Müdürlüğü will promote the project results at the technological congress (Fatih Educational Technologies Summit) in Ankara.
- Through our collaboration partners in the industry the project partners will find the appropriate ways to deliver the outputs to the grassroots level in the industry. These would include measures such as channelling information provided by the project partners regarding the eLearning platform and the digital applications to their members, associates and partners at professional organisation meetings and seminars, trade fairs and through other traditional means of communication. Students who have contacts with the industry shall also act as a vital link in promoting the outputs to the industry.
- Ekonomska Šola Murska Sobota shall inform the Association of higher vocational schools in Slovenia about the project and shall provide links to the project outputs. VOS, SPS a OA Caslav will inform the Association of higher vocational school (AVOS) about the project and will provide links to the project outputs.
- All partners shall inform the VET education institutions in the field of Hotel and Catering management in their countries about the project and shall provide links to the project outputs.

8. At institutional level:

- All education institutions shall incorporate at least a part of the outputs in their regular curricula as face-to-face learning or self-studies for both regular students as well as adult learners.

- At the institutional level all partner educational institutions will be implementing the A1 modules for Second or Third foreign language teaching and A2/B1 level materials for teaching first and second foreign languages.
- VOS, SPS a OA Caslav, Sapientia University, Turiba University, Ekonomska Šola Murska Sobota, Nino Bergese and Vilnius Business College will be using B2/C1 English course.
- All education institutions will be using the intercultural country modules.
- All partner education institutions shall organise training seminars for its employees.

9. Contributing to **educating disadvantaged learners and socially vulnerable groups**:

The project outputs may also be used to teach languages to socially disadvantaged groups such as unemployed or people at precarious age or young people having no work experience and immigrants as well.

- Nino Bergese will disseminate the project outputs and send links to associations related to immigrants and will also be directly involved in teaching languages to adult immigrant learners in Italy.
- Kutahya İl Milli Eğitim Müdürlüğü will send the links to schools who have refugees or immigrant students in Turkey.
- Sapientia University will send emails to institutions supporting people with special needs informing them about the project and its outcomes in Romania.
- Ekonomska Šola Murska Sobota will send emails to institutions dealing with Roma people and to schools in the bilingual Hungarian speaking region in Slovenia.
- Turiba University and Vilnius Business College will provide information and access to materials to unemployed adult learners through adult education institutions in Latvia and Lithuania.

- TUSDU shall send links to the project platform to women at precarious age and young people under 24 having no or less work experience through labour market organisations.

All expenses incurred during the implementation of the sustainability plan shall be borne by the partner institutions.

Once a year, in June all partners shall inform the project coordinator regarding the implementation of the Sustainability Plan in order to keep track of progress.