

**Report on multiplier event – final project conference**  
**Turistička i ugostiteljska škola Dubrovnik, 4 June 2018**

The multiplier event within the Erasmus+ project Language skills and intercultural issues in the hospitality industry: unity in diversity in the EU labour market (No. 2016-1-HR01-KA202-022160) was organized by Turistička i ugostiteljska škola Dubrovnik on 4 June 2018. It was the final project conference, the aim was to present the project and the project results to stakeholders from the region. At the event were 62 participants altogether.

The final project conference was opened by the principal of Turistička i ugostiteljska škola Dubrovnik, Antun Perušina, who welcomed all the project partners and participants of the conference. All project partners then presented the project results to the participants of the conference. First, Hilarija Lozančić Benić, the main coordinator, presented the project in general and then Ineta Luka, the Latvian project coordinator, presented the methodologies and curricula. Next, Erna Vöröš, the Slovenian project coordinator presented the learning program course. This was followed by the presentation of the smartphone apps by David Sephton, the British project coordinator then Czech project partner Pavel Klüh introduced the audience about A1 course. After lunch break, the conference continued with the presentation of the A2/B1 course by Angelo Capizzi, the Italian principal of Institute Nino Bergese and presentation of B2/C1 course by Zsuzsanna Ajtony, Romanian project partner.

All the presentations were supported by practical examples using PowerPoint presentations and/or the e-learning platform so that the participants of the conference could easily understand what the main goals of the project are. After the lunch break, our international guests had the opportunity to present their opinions, ideas and comments about the project. In general, they





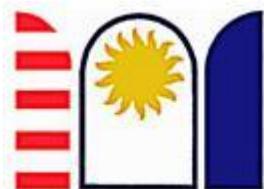
were very impressed with all the results and products achieved in the project. After afternoon coffee break, the conference continued where the participants of the conference had the opportunity to learn about the Moodle e-learning platform in more details by solving different tasks on different language levels and in different languages. They could gain personal experience in using the platform and discover how easy or difficult the tasks are. All participants of the conference received a paper bag and folder with the project logotype, a flyer containing general information on the project, a brochure containing detailed information on the project and small souvenirs from the region. They also received a notepad and pens, all with the project logotype. They also found evaluation sheets in the folders and were asked to fill them in so that we could get some feedback on the final project conference. The aim of the conference and workshop was to present the project itself and the materials that had been produced to 62 participants attended the event, 32 Croatian and 30 international stakeholders. Those were project partners, international stakeholders, hotel industry stakeholders, travel agency stakeholders, people working in tourism. Mainly all participants said that information on the basic principles of the Erasmus+ project were very useful, also they assessed the presentation of methodologies and curricula, learning program, smartphones apps, presentation of the A1 course, A2/B1 and B2/C1 course very useful and useful. Mainly they all assessed the workshop 1 on A1 and A2/B1 courses and workshop 2 on B2/C1course useful.

The media also showed interest in the event. There was a TV team from DUTV, local television station. The general impression of the final project conference was very good. The participants were very impressed with all the work that had been done and all the products that had been made during the project.

Hilarija Lozančić Benić

Project manager of Turistička i ugostiteljska škola Dubrovnik  
Croatia





This project has been funded with support from the European Commission. This publication [communication] reflects the views only of the author, and the Commission cannot be held responsible for any use which may be made of the information contained therein.